

# Telephone Tutoring & Help Service

## Specialising in Digital Photography and the use of Adobe Photoshop Elements Version 6 or 7

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Aimed at providing expert distance tutoring as well as help over the telephone to solve user-issues that otherwise can be very frustrating.

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**Telephone Tutoring is normally arranged in advance for a mutually convenient time when both of us can have a PC up and running the same version of the software. Ideally, a single tutoring session would last about 1 hour. It is recommended that for step-by-step training, we have the same images open on our PCs.**

### How much does the service cost?

The charge rate is normally 2 hours for £25 prepaid in advance by cheque. This amount can be topped up near to, or after, 2 hours has been used up.

If 4 hours is prepaid in advance, this is discounted to £45.

If you prefer, at the present time, I can make the training call to you for UK home telephone numbers. This means that the only cost to you for training is the training rate charged as above.

### Special requirements involved in Telephone Tutoring

A cordless telephone handset will greatly facilitate telephone tutoring.

If you are using a PC Notebook (laptop) then you should be using a mouse rather than the laptop's touch pad.

### Telephone Tutoring is available between these hours: -

<b>Tuesday - Thursday</b>	<b>Fridays</b>
1030 - 1230	1030 - 1230
1430 - 1630	1400 - 1600
1900 - 2100	

Please note these times assume that I am not otherwise engaged in training

### Quick, short duration, calls

For those times when a short duration telephone call might help resolve a particular difficulty or aspect of the use of PSE 6 or 7, an 'off-the-cuff session' is welcome. These calls would be charged in the usual way against prepaid credit.

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**IF YOU ARE INTERESTED IN JOINING THIS SERVICE**  
**EMAIL: [digitalphotography@talktalk.net](mailto:digitalphotography@talktalk.net)**

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### **Future Developments**

Telephone Tutoring may extend to include camera training. Other aspects of communication for the Telephone Tutoring & Help Service may be introduced.